

Adult Career Pathways State Fiscal Years (SFY) 2024-2025 Competitive Grants Onboarding Training

DEED Office of Adult Career Pathways March 2024

Welcome

Welcome to the Onboarding Training!



Staff Introductions

Director of Employment and Training Programs: Ama Akakpo (she/her)

Director of Adult Career Pathways: Ann Meyers (she/her)

Employment and Training Coordinators:Lynn Dahn (she/her)Vanessa Roman (she/her)

Adult Career Pathways Grant Coordinators:

Jenilee Drilling (she/her) Laura Dale (she/her) Sarah Lee (she/her) Mee Xiong (she/her) Hony Yang (she/her) Beth Bidinger (she/her)



Agenda

 Partnership with DEED Resources & Marketing Program Components Program Requirements Workforce One Fiscal Reporting and Monitoring Wrap Up





Partnership with DEED

Coordinator Duties

Each Grantee is assigned a Grant Coordinator who will be your main point of contact throughout the grant.

Program Guidance

Eligibility

Workforce One

Modification/Amendments

Technical Assistance

Progress of your Program



EMPLOYMENT AND ECONOMIC DEVELOPMENT

Final Contract

Contract email will include:

- Copy of the Executed Contract which includes Terms & Conditions
- Reimbursement Payment Request (RPR) Template
- Annual Equal Opportunity and Americans with Disabilities (ADA) Assessment
- Fiscal Monitoring Guide
- Annual Assessment Guide
- ADA Notice
- Grantee Posters MN Employment Law Posters





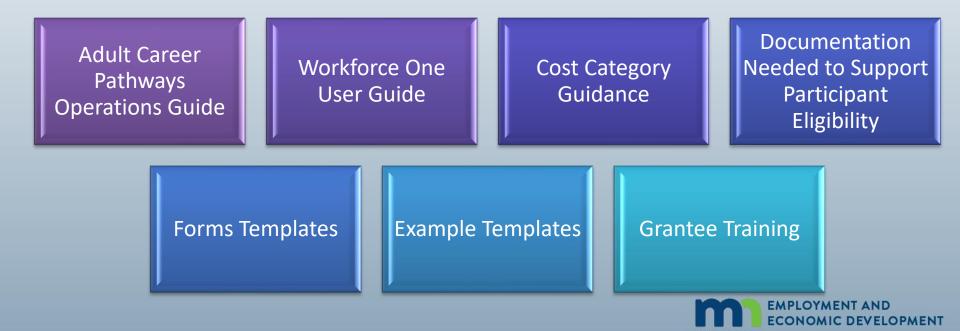
Resources & Marketing

Adult Career Pathways Webpage





https://mn.gov/deed/programs-services/adult-careerpathways/



Partner Express E-newsletter



- We highly encourage ALL staff to sign up for the monthly e-newsletter called Partner
 Express as that is one way, we communicate
 updates, changes to Workforce One, etc.
- Find the link to <u>sign up</u> on the main ACP webpage.



Free Marketing on CareerForceMN.com

Training Program Finder on CareerForceMN.com

DEED and partner organization staff can post their upcoming, **nocost** training programs or courses on the CareerForceMN.com <u>Training Program Finder</u>. The Training Program Finder is a great opportunity for partners that offer occupation-based training programs to market and highlight upcoming opportunities that will assist job seekers on their career pathway. The Training Program Finder tool is searchable by keyword, start date and proximity from the main page of CareerForceMN.com as well as displayed on the organization's location page.

For information about how to get your training programs listed on the Training Program Finder on CareerForceMN.com: Read instructions posted on <u>this page in the staff and partner</u> <u>section of CareerForceMN.com</u> (you need to be logged into your staff and partner account to access that page) OR Contact the CareerForce Information and Assistance line at 651-259-7500 or <u>careerforce@state.mn.us</u> if you have questions.





Supplemental Nutrition Assistance Program (SNAP) Employment & Training



An organization may increase the amount of funds available by working with DEED to identify and provide allowable and appropriate services to SNAP recipients.

The SNAP E&T program helps SNAP recipients improve their employment prospects and wage potential through participation in job search, training, education or work activities such as those offered through Adult Career Pathways. The goal is to assist recipients in obtaining a livable wage, leading toward self-sufficiency.





Program Components

Program Components Listed



Application/Intake Form



- Applications/Intake Forms are put together by grantees
- Capture your self-attested eligibility criteria here
- For easier data entry, questions should follow the WF1 Program Enrollment screen
- Examples of an application can be found on the <u>ACP webpage</u> under Forms section



Eligibility – Grant Requirement



Specific eligibility requirements and eligible services were outlined in the RFP.



Refer to your organization's contract for the specific target population your organization will serve.



Eligibility - Participant Eligibility

- On the ACP webpage, under <u>Resources and Guides</u>, ACP Documentation Needed to Support Participant Eligibility
- Eligibility requirements must be met prior to a participant being enrolled into a program.
- The following are the eligibility documentation that <u>MUST be</u> <u>collected</u> as part of the intake process and a copy kept in a secured physical file, a grantee's secured electronic system, or within WF1 Electronic Document Storage.
- Proof of:
 - Citizen or Right to Work
 - Date of Birth/Proof of Age
 - Name
 - Minnesota Residency Requirement
 - Social Security Number
 - Signed Equal Opportunity is the Law (Complaint Discrimination) and How We Use Your Personal Information (Data Privacy) EXPLOYMENT AND ECONOMIC DEVELOPMENT

Eligibility - Participant Eligibility (cont)

Additional rules for eligibility documentation:

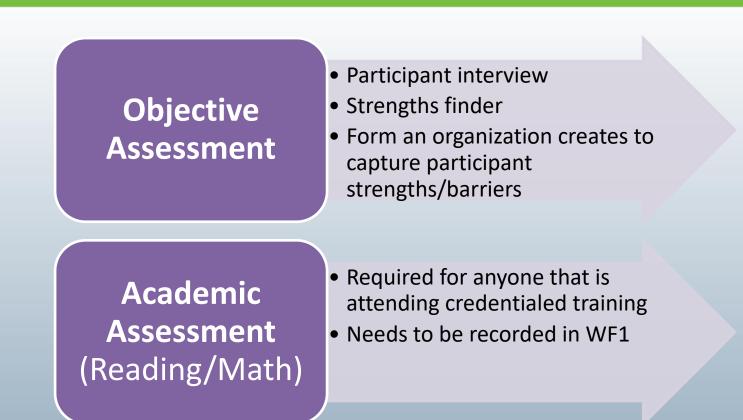
All acceptable eligibility documentation must be collected BEFORE enrolling a participant into Workforce One. The participant's enrollment date must be on or after the date all eligibility documentation is received. DEED cannot be invoiced until the participant is entered into WF1.

All expenses associated with participants lacking acceptable eligibility documentation will be disallowed. If the name on the eligibility documentation does not match the name of the participant, proof of a legal change of name must be in file/uploaded to WF1.

MINNESOTA

OYMENT AND

Assessments



More information about assessments can be found in the <u>ACP Operations Guide</u>, under Assessments



Individual Employment Plan (IEP)

These documents are referred to in multiple ways Individual Employment Plan, Employment Plan, Individual Service Strategy, <u>Individual Development Plan</u> (IEP, EP, ISS, IDP, Action Plan)

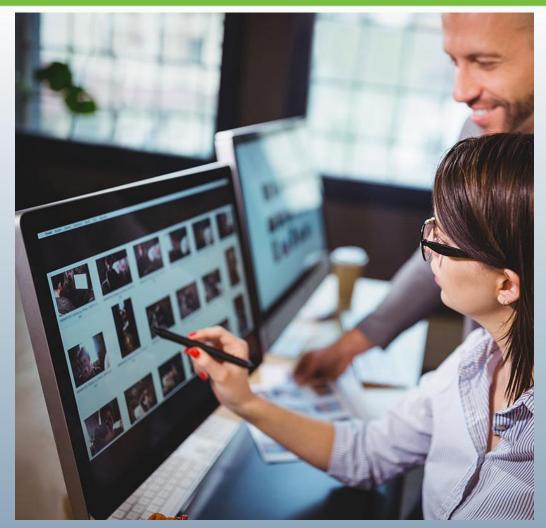
- <u>EVERY</u> participant needs one
- Developing an IEP must be completed with navigator/counselor and participant as joint effort

IEP must include:

- Full Legal Name/Date
- Short & Long Term Employment Goals
- Training Plan
- Support Services & Incentives
- Signed by Participant and Counselor

More information about IEPs can be found in the <u>ACP Operations</u> <u>Guide</u>, under Individual Employment Plan

Training (Credential/Non Credential)



The primary focus of most programs is *Credentialed* or *Non-Credentialed* training, requirements vary by program.

Other programs may have a focus on pre-employment or work readiness training.

Training providers MUST be approved within contract and credentialed training providers must be MOHE compliant.



Support Services

Supporting participants within your program is a necessary component, some examples are:

Gas cards, bus cards, work clothes

Organization must have a <u>Support Services and Incentive Policy</u> submitted and approved by DEED

Participants must sign and date a document to attest to the receipt of all tangible goods and the amount received. This document must be kept in the case file, on an agency support service log, or with fiscal documentation.

If the support is a requirement of the training, it is categorized in Direct Customer Training.

 Example: scrubs for CNA class or required textbooks, those would not be support services but would be billed to direct customer and training.

Incentives

Incentives are non-cash vendor cards (i.e., retail, bus, or gas-only cards) given to a participant for successful participation and achievement of expected outcomes as defined in the approved workplan and the Individual Employment Plan (IEP). Incentive funds and timelines are defined by pre-set milestones.

All incentives <u>must</u> be listed in your organization's approved Support Services and Incentive Policy



Subgrantees/Contractors

- Subgrantees are often identified as compensated partners in the contract.
- Grantees must diligently manage and monitor all subgrantee and contractor relationships
 - No work can begin with subgrantees/contractors until the contract with DEED is finalized (fully executed)
 - Formal written agreements with your subgrantee must:
 - be signed and dated by both parties, and
 - be made available to DEED upon request, and
 - be valid for the full duration of your contract with DEED or for the duration of the service the partner is providing, and
 - include responsibilities of each party, and
 - include the amount to be paid.



Subgrantees/Contractors (cont)

A grantee must monitor any of its compenstated partners that receive over \$50,000.00

All subgrantee contractual relationships are subject to:

- Review, monitoring, and audit by the State
- Conflict of interest policies, procurement policies, and applicable law



V/// V VIII

Program Requirements

Program Outcomes

|--|

Enrollments



Participants attaining work-related certificates and/or industry recognized credentials



Participants placed in jobs; employment is the GOAL!



Promotion or Wage increase with current employer



Continue on to higher level of education



Program Outcomes (cont.)



Set by program and defined in your work plan/contract



Outcomes are how your program success is determined



Workforce One is how outcomes are reported to DEED. This is done by activities and exits



Participant Files

- Grantees must maintain a physical file or have an electronic file (such as EDS) in Workforce One for each participant.
- Contents of the file **MUST** include:
 - Eligibility documentation like a Driver's Licenses and Social Security Card.
 - Application, <u>How We Use Your Personal Information</u>, and Consent to Share Information forms.
 - Individual Employment Plan, signed and dated by both the participant and employment counselor.
 - Assessments like the TABE assessment results showing the grade equivalent math and reading scores.
 - Training documentation like a copy of the certificate/credential such as a copy of a CNA license, a diploma, or a certificate.
 - Employment Verification such as a pay stub, offer letter, or completed <u>employment verification form</u>.



Participant Data Privacy

- Sensitive information such as Medical Records need their own separate file
- Participant data is considered private data.
 Each participant must be informed of their data privacy and sign the <u>How We Use Your</u> <u>Personal Information</u> form.
- Consent to Share Information forms.
- Participant files must be retained for 6 years after closure (7 years)

Minnesota Government Data Practices Act



Minnesota Statutes, Chapter 13

§ <u>13.47</u> Employment and Training Data

§ 13.5999 Grants

All Grantees are expected to comply



Co-Enrollments



If you are seeking to enroll a participant who is enrolled in another ACP program with another provider, you MUST justify the enrollment in the participant's enrollment case notes.



Participants may be co-enrolled in an ACP program and other programs that are funded by non-ACP sources.



Co-enrollments are designed to seamlessly provide participants with the services they need. Co-enrollments are not intended to increase program/Grantee outcomes. DEED monitors co-enrollments.



The Grantee is responsible to take steps to prevent duplication of services. A Grantee must communicate and collaborate with other grant programs in which a participant is co-enrolled, to monitor support services and other services provided to the participant.

Check with your Grant Coordinator for any co-enrollment questions.



EMPLOYMENT AND ECONOMIC DEVELOPMENT

Quarterly Reports

- Each grantee program will be required to submit quarterly reports. These are due by the 30th of the month following the end of the quarter:
 - Quarter Jan Mar report due Apr 30th
 - Quarter Apr Jun report due July 30th
 - Quarter Jul Sept report due Oct 30th
 - Quarter Oct Dec report due Jan 30th
- Tip: add these dates to your calendars so you know when the reports are due to your Grant Coordinator.
- Quarterly Report templates for each grant program are available on the <u>ACP</u> <u>webpage</u>, under each grant program.
- <u>Quarterly Report Instructions</u> and <u>How to Pull Reports in Workforce One</u> can be found on <u>ACP webpage, under Resources & Guides</u>



Modifications/Amendments

- A modification is a change to the current contract/work plan/budget/partnership chart. Making changes outside of the approved work plan/budget requires a modification.
- Modifications may be granted on a case-by-case basis.
 Note: If significant changes are being requested, the modification/amendment may not be approved
- A request for modification must be requested through your Grant Coordinator.
- Any approved modification is effective on the date the contract modification is fully executed and cannot be applied retroactively.



Extensions



Extensions of contracts are determined by DEED leadership as funding follows the state biennium



An extension may be granted to extend the time available to spend out grant funds



Extensions are not automatic approvals and are based on the progress of the program and funding availability



Extensions will not be considered until the final quarter of the grant



Technical Assistance

Grant Coordinators are available throughout the contract to answer questions and provide guidance.

New to SFY 24/25 staff will be setting up 30, 60, 90 day check-ins with grantees.

Coordinators work closely with monitors before, during, and following up with monitoring visits.



Uniform Report Card

- Established by Minnesota Statute <u>116L.98</u> Workforce Program Outcomes
- The <u>uniform report card</u> is the state's performance dashboard for most adult workforce development programs
- Information for the Report card is pulled quarterly
- The Report card measures Enrollment, Training, Exits, Training Completion, and Employment outcomes
- The Report card is published and is public information
- It's important for organization to ensure data quality in Workforce One





Workforce One

What is Workforce One

- Workforce One (WF1) is a web-based case management system for employment and training programs funded, managed, and used by DEED and DHS.
- Used to track services for many state and federally-funded workforce programs.
- Used by approximately 2,000 staff working for cities, counties, non-profits, and the State of Minnesota, including state-funded competitive grants.



Grantees and Workforce One

What will you do in WF1?

- Enter applications, eligibility determinations, and enrollment information
- Add activities to represent the services you are providing
- Capture support services/incentives provided to participants
- Enter case notes to capture participants contact
- Track outcomes
- Exit customers



What is Workforce One data used for?

- DEED will use WF1 to determine if your organization is:
 - enrolling participants at the rate you planned according to your workplan
 - providing services that are justified and appropriate
 - staying in frequent contact with your participants through case notes
 - exiting participants who have completed services timely and whether you have achieved the program objectives with those exits
- The data you enter in WF1 will also be used to calculate your organization's outcomes. This information is available to the public, the Legislature, and other stakeholders.



Circle of Life



Workforce One (cont)

- Enrollments:
 - Participants must meet all eligibility requirements and have all necessary documentation in their file before being enrolled in your program
- Activities:
 - Participant activities show how they are moving through your programs
 - All participants will have activities
 - Reflect the participants progress throughout the program
 - Provide a snapshot to whomever is looking at the record
 - Activities TRACK and REPORT OUTCOMES!
 - <u>Consistency with activities is important!</u>
- Support Services:
 - Any support provided to participants throughout your program must be documented in WF1. This includes support services like a bus card, but also includes incentives.
 - The supports provided are determined by the grantee's workplan and budget

Workforce One Activity Map

Your Grant Coordinator will work with you directly to create a Workforce One Activity map. This map will be a tool your case managers/navigators will use to help keep consistency with data entry.



Case Management in Workforce One

- Case notes
 - Must demonstrate participant engagement and assists DEED and grantee staff in providing seamless service delivery
 - Must show one-on-one live contact at least every 30 days (mass case notes do not count)
- Opening/closing activities
 - Activities reflect what the participant is working on while in your program.
- Exits:
 - Whenever a participant is no longer receiving services
 - 90 days without contact, you must exit participant
 - Participant completes their goals
 - Reasons will vary based on the program and outcomes you're administering (most programs exiting to employment is the goal!)
- Data entry must be timely and entered within 15 days of its occurrence EMP

Workforce One Reports



Directions for pulling reports can be found on <u>ACP Webpage</u> <u>under Resources & Guides</u>. There is also a recorded <u>WF1</u> <u>Reports and Advanced Search Training</u> (2 hours) that we recommend.



Getting or Changing Access to Workforce One

WORKFORCE ONE

www.mnworkforceone.com

Step by step directions for <u>Getting Access to Workforce One</u>

- Agency Level Data is most common for case managers/navigators.
- COFFR Level Data should be requested if you are a manager **OR** a provider subcontracting with/through another provider and enter data under their COFFR
- Access Group:
 - Case management 2 ETP; completing data entry or managing a caseload
 - Agency System Mgmt 2 ETP; a manager who will need the privilege to edit data



Workforce One Sandbox

- Workforce One (WF1) has a training website called the <u>Sandbox</u>.
 - Organizations can test new features
 - Offer internal training to new staff or allow new staff to practice enrolling participants
- To request a Sandbox account, please email the Workforce One team at: <u>workforceone.deed@state.mn.us</u>
- Please don't enter real customer information into the Sandbox



Workforce One Training

ETP Programs Case Management Training Part 1 and Part 2

- Training is targeted for new users or those wanting a refresher on Workforce One functionality.
- Recorded training found on the <u>WF1 webpage</u>. The entire training is 7 hours, Part 1 (4 hours) and Part 2 (3 hours).

ACP Workforce One Training

- Training will demonstrate step by step directions on how to enroll a participant from start to finish. Great for new grantees, new staff, or people needing a refresher.
- Recorded training <u>ACP Workforce One Training</u>. Training is 4 hours.
- Tip: follow along with the enrollment process (pausing the video when needed) and practice enrolling your own made-up participant in the WF1 Sandbox. Please never use actual participant information in the Sandbox.

Additional Workforce One Training & Resources

- <u>ACP Workforce One User Guide</u> a helpful <u>guide</u> with step-by-step directions for components of WF1.
- Workforce One Training Videos In WF1 under Resources Tab, User How –To Guides. Videos that are 3-5 minutes long.

User How-To Guides

Document Name	Description
Case Notes	This video shows how to search for, add, and view case notes.
Activity	This video shows how to add an activity and save it.
Plan	This video shows how to add, edit, copy, delete, and view/print a plan.



Additional Workforce One Training & Resources (cont)

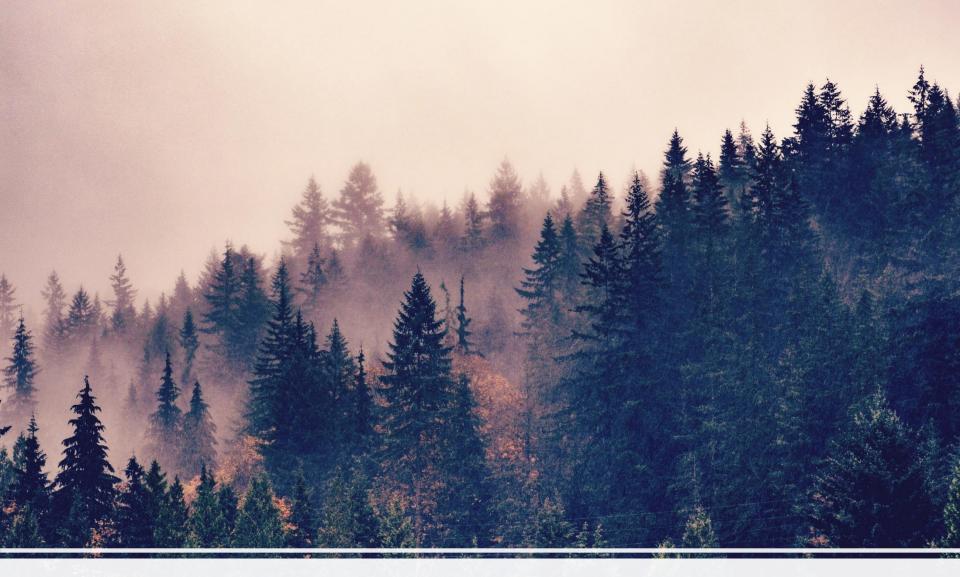
WF1 Reports and Advanced Search Training

- Training covers the execution of reports and exporting report data. Also review the creation of Advanced Searches, exporting Advanced Search data and saving Advanced Searches.
- Recorded training on <u>WF1 Reports and Advanced Search</u> <u>Training (2 hours)</u>
- WF1 Refresher Course Spring 2024
 - ACP team will provide a virtual live session on WF1. This will allow your staff to get set up with WF1, watch recorded trainings, and get familiar with the WF1 system.









Fiscal Reporting and Monitoring



Grantee Financial Training March, 2024

Fiscal Agenda

- ✓ Cost guidance
- Cost categories
- Allowable costs
- Accrual accounting
- Cost allocation
- Reimbursement payment requests
- Questions





Cost Guidance

Costs must be:

- Necessary
- Reasonable
- Allowable
 - Appropriately allocated
 - Consistently applied



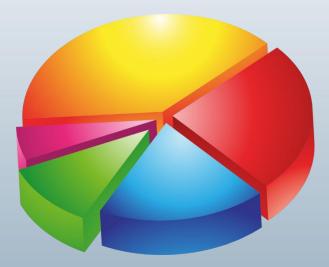




Cost Category Definitions

Cost Categories

- Administrative Costs
- Direct/Career Services
- Direct Training
- Support Services
- Outreach





Administrative Costs

- DEED Policy 521 based on <u>Minnesota Statute 16B.98(1)</u>, limits state grantees' administrative budget to no more than 10% of the award amount. If the award amount is not fully expended, the 10 % amount is based on the total expenditures for the grant.
- Administrative expenses can be greater or less than 10% on a given RPR, but must not exceed 10% of the total expenditures on the final RPR.



Administrative Costs (2)

Administrative expenses are associated with functions not related to the direct provision of services to program participants. Examples include:

- Financial management
- Facilities management
- Audit, General legal, Human resources
- Automated systems
- Management of sub grantees
- Any contract that is "administrative" in function (HR, Accounting, Audit)



Administrative Costs (3)

Expenditures for administrative staff (appropriately allocated and consistently applied) may include:

- Salary/fringe for admin staff (accountant, director, etc.)
- Operating costs (related to staff providing admin services rent, phone, supplies, etc.)
- Negotiated overhead rate
- Travel and per diem



Direct Services or Career Services

Direct Services or Career Services are costs associated with providing direct services to participants, including:

- Case management/navigation for participants
- Assessments
- Development of the participant's Individual Employment Plan (IEP)
- Counseling and career planning
- Salary/fringe for staff involved in providing grant-specific services to participants



Direct Services continued

- Staff travel for staff involved in provider's grant-specific services to participants
- Staff training and development
- Short-term prevocational services and/or work readiness skills for participants
- Operating costs (related to staff providing direct/career services rent, phone, supplies, etc.)
- Other participant costs

Note: If staff members are providing direct pre-vocational customer trainings, then staff time spent in the classroom and reasonable classroom preparation may be billed to this category.



Direct Training

Direct Training (also called Direct Customer Training) is for participant tuition and required books and fees, and may include:

- Credentialed and non-credentialed training
- Required school fees, books, and tools
- Required uniforms/boots for training
- Participant wages and fringe benefits related to work experience

Note: If staff or contractors are providing direct non-credentialed or credentialed customer training, staff time or contractor time spent in the classroom and reasonable classroom preparation may be billed to this category.



Direct Training continued

Direct Training expenditures must be:

- Part of the participant's IEP
- Pre-approved by the case manager/counselor/navigator
- Consistent with the Grantee's approved contract with DEED

Direct Training expenditures may not be obligated or incurred:

- Prior to the participant's Workforce 1 (WF1) date of enrollment
- Prior to the date the participant and the case manager/counselor/navigator have signed and dated the Individual Employment Plan (IEP).



Support Services

Support Services costs are for:

- Services and items considered necessary for a participant to remain in the program
- Reimbursements are for what was actually distributed to the participant. For example, if the grantee buys 100 bus cards but distributes only 20 of them, then we reimburse for only 20 cards.
- Reimbursements are for money spent, not the face value. (Ex. a \$40 bus card purchased for \$32).

Note: Participants are to be referred to community resources before incurring support service costs.



Support Services (2)

Support Services expenditures must be:

- Part of the participant's IEP
- Pre-approved by the case manager/counselor/navigator
- Consistent with the Grantee's approved contract with DEED

Support Services expenditures may not be obligated or incurred:

- Prior to the participant's Workforce 1 (WF1) date of enrollment
- Prior to the date the participant and the case manager/counselor/navigator have signed and dated the Individual Employment Plan (IEP).



Support Services (3)

Examples of support services:

- Basic school supplies
- Bus passes/gas cards
- Books and tools that are needed and not required in association with training
- Clothing required for work/interviews
- Class D driver license/government id renewal fees (not reinstatement or revoked)
- Housing/rental assistance
- Health and medical assistance
- Personal counseling
- Reasonable car repair, if related to getting to work/training



Support Services (4)

- The grantee must have a Support Service policy
- Supporting documentation must be in the name of the participant
- Support Services expenditures <u>must</u> be traceable to the initial source
- Participants must sign for durable goods (bus and gas cards, clothes, etc.)





Outreach Costs

Outreach costs include the promotion of grant specific services.

Examples of allowable outreach costs:

- The recruitment of personnel required by the grantee for performance of the award
- Program outreach to meet the requirements of the award
- Table/space rental to promote grant services at career fairs/hiring events/community events
- Costs of displays and exhibits
- Costs of meeting rooms used in conjunction with shows and other special events
- Costs of advertising media and related administrative costs



Outreach Costs continued

If there is no Outreach category on the RPR, then capture the approved outreach activities as follows:

- Administrative outreach activities (the recruitment of personnel required by the grantee for performance of the award, etc.) are billed as administrative costs
- Activities related to outreach, program costs, job development, (advertising grant approved services in a local paper, for example) are billed to direct service
- Salary/benefits of employees engaged in setting up and displaying exhibits are billed to direct services
- Purchase of tents and tables are billed to direct services



Outreach Cost continued

Examples of <u>unallowable</u> outreach costs:

- Costs of meetings and conventions related to other activities
- Costs of promotional items and memorabilia
- Costs of advertising to promote the grantee







Accrual Accounting

Accrual Accounting (1)

Grantees (and sub-grantees/recipients) must separately account for the receipt, obligation, and expenditure of funds by award or fund source.

Obligations and expenditures must fall within the period of performance of the grant.





Accrual Accounting (2)

- Transactions are recognized in the accounting period in which they occur
- Revenue is recognized when earned
- Expense is recognized when incurred
 - may be cash disbursement (gift/gas cards)
 - may be delivery of goods/services
 - may be costs due staff, contractor, or subgrantee



Accrual Accounting (3)

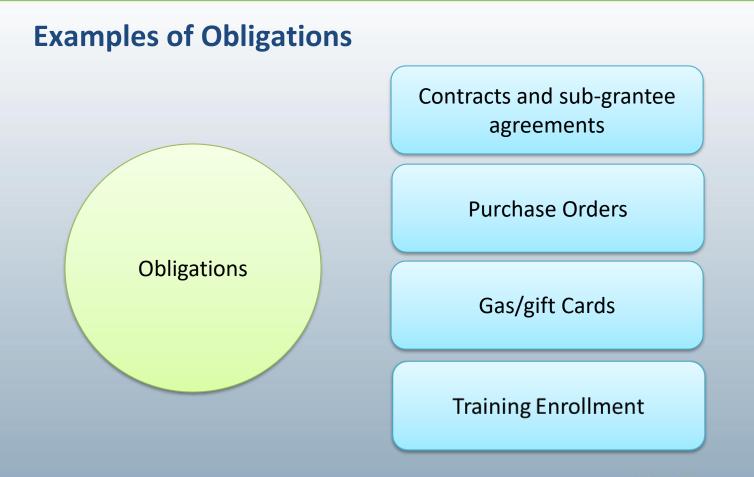
Obligations

- Orders placed for property and services, contracts and subawards made, and similar transactions during a given period that require payment during the same or a future period
- Legally binding
- Budget authority must be available

Note: Plans and budgets are not obligations (ear-marks)



Accrual Accounting (4)





Accrual Accounting (5)

Reporting Obligations

- Obligation remains if
 - Subgrantee work not begun
 - Goods/services not received by monthend/reporting period end
 - Gift card has not been disbursed
 - Training has not begun/drop date not passed

Note: If items are received/disbursed by the reporting period end, the action liquidates the obligation and it is reported as an expenditure.



Accrual Accounting (6)

Unliquidated Obligations

Any obligation for which an accrued expenditure has not yet been incurred as of the reporting period end date Unliquidated obligations should include amounts that will become due to subrecipients or subgrantees



Accrual Accounting (7)

Accruals (or accrued expenditures)

- Net increases (or decreases) in amounts owed for:
 - goods and other property received
 - services performed by employees or contractors
- Indirect expenses incurred



Accrual Accounting (8)

Examples of Accruals

Invoices for goods and/or services received but not yet paid

Value of payroll and related fringes earned by employees at the end of the reporting period but not yet paid

Value of goods and/or services received but not yet invoiced

Amounts for training that has begun but not yet invoiced



Accrual Accounting (9)

Accrual accounting records revenue and expenses when they occur and matches income and related expenses in the same fiscal period, regardless of the timing of the receipt or disbursement of actual cash.

For example, office supplies purchased (and received) in the month of April and paid in May when the credit card bill is received would be recorded in April under the accrual method of accounting.





Cost Allocation

Cost Allocation (1)

The process of assigning a cost, or a group of costs, to one or more cost objective(s), in reasonable proportion to the benefit provided or other equitable relationship.



Cost Allocation (2)

Allowability = Allocability

A cost is allocable to a particular state or federal award or other cost objective if the goods or services involved are chargeable or assignable to that award or cost objective in accordance with **relative benefits** received.



Cost Allocation (3)

Proportional Benefit

If a cost benefits two or more projects or activities in proportions that can be determined without undue effort or cost, the cost must be allocated to the projects based on the proportional benefit.





Cost Allocation (4)

Each grantee must have an approved cost allocation methodology in place.

Methodologies may be based upon the type of expenditure.

Common methods include

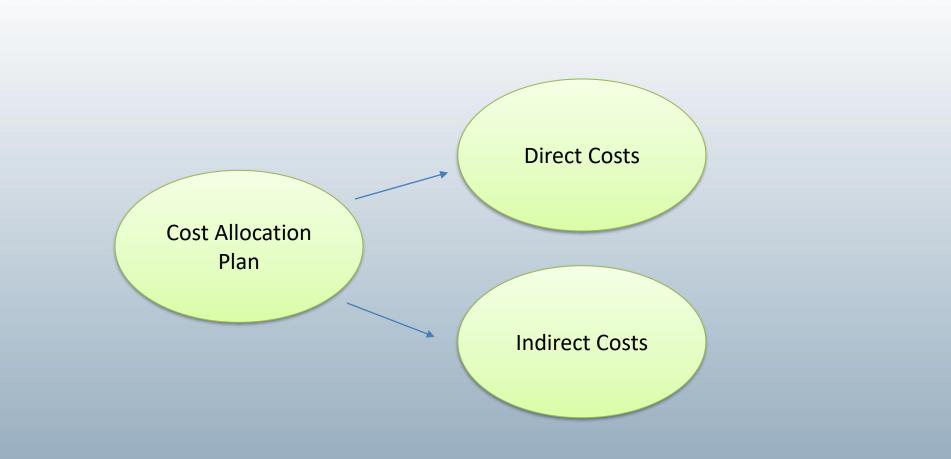
- FTE
- Square Footage

INVOICE-Lease Cost	S						
123 Mockingbird La	ALLOCA	ALLOCATION METHOD #1-FTE					
Yourtown, MN			FTE	Allo	cated Cost		
	<	Grant A	7.5	\$	21,260	>	
Square Footage	931	Grant B	6.25	\$	17,717		
Cost/Sq Ft	\$57.85	Grant C	5.25	\$	14,882		
Total	\$53,858		19	\$	53,858		

	ALLOCAT	ION METHO	D #2-	Square
		Footage		
		% of		
		Lease	Allo	cated Cost
<	Grant A	35%	\$	18,850
	Grant B	34%	\$	18,312
	Grant C	31%	\$	16,696
		100%	\$	53,858



Cost Allocation (5)





Cost Allocation (6)

DIRECT COSTS

Costs that can be directly assigned to activities relatively easily and with a high degree of accuracy. Examples include:

- Salary for a case manager **who only** works with a particular grant
- Square footage of space occupied by the case manager
- Communications devices, such as a cellphone, used by the case manager
- Supplies used by the case manager



Cost Allocation (7)

INDIRECT COSTS

- Administration and facilities costs incurred in support of multiple programs, but not a specific program cost
- Charged back to the program through an approved indirect cost rate or cost allocation plan
- Originate either within the recipient organization or department or another department that supports the overall organizational operations



Cost Allocation (8)

Examples of Indirect Costs:

- Salaries for executive director, accountants, human resources staff, etc.
- Square footage of space occupied by indirect staff
- Communications devices, such as a cellphone, used by indirect staff
- Supplies used by indirect staff





Cost Allocation (9)

Costs must be accorded consistent treatment.

- A cost may not be assigned to one grant as a direct cost and to another as an indirect cost.
- Costs may not shift from one cost objective to another to overcome funding deficiencies, avoid restrictions imposed by law or grant agreement, or other reasons.
 - From one grant to another grant
 - From administrative to program cost category
 - From direct to indirect cost or vice versa





Reimbursement Payment Request (RPR)

Reimbursement Payment Request (RPR) (1)

- Costs must be requested based on actual expenditures incurred during reporting period, not budget divided by the number of months in the grant
- Costs must align with:
 - Grant legislative language/intent
 - Approved (work plan and budget) within the executed grant contract between DEED and grantee
 - Office of Grants Management policies
 - DEED policies
 - The grantee's internal policies and procedures



Sample RPR

FORM I MN-DEED-AFS-02 | 10.16

. .

REIMBURSEMENT PAYMENT REQUEST (RPR)

Submit completed form via email to DEED.FSR@state.mn.us on or before the 20th of the month

	• REM	IT TO LOCATION	CODE (SVIFT):	* GR/	ANT NAME:										
000123456.00	91			SFY2	3 - Employme	nt and Trainin	g Prog	rams (E1	(P) Sample	Prog	ram				
YENDOR NAME:		* GR/							SVIFT CONTRACT ID						
ABC Nonprofit		3SAM	APLE5000					12345	6						
REMIT TO ADDRESS:		GRA	GRANT PERIOD FROM:					GRANT PERIOD TO:							
500 ABC Driv	ve			07/01	07/01/2022						06/30/2023				
Minneapolis, MN 55404		BEIM	REIMBURSEMENT PERIOD FROM:					REIMBURSEMENT PERIOD TO:							
			7///2022						7/31/2022						
TYPE PREPARED BY: PHONE:			INVO	ICE NUMBER	:		GRANT	NUMBER:							
Jane Doe [SAMPLE] 612-555-1224			1	1			3333					NO [X]			
		DEF	PROGRAM		HONE				PROGRAM	CONT	ACT EMAIL:				
Required Signature: TYPE PREPARER EMAIL:		-	[SAMPLE] 61						astName@ABC						
isst LastName®												-			
		PROGRAM USE	ONLY												
	PO	AMOUNT	FUND		N DEPT ID	APPROP		466	OLIVIT.	400	NOV COST 1				
	LINE						P ID ACCOU			AGENCY COST					
3-123456		\$ 200,000.00	2390	8	2233APS	B22359	1	1 441603		55036		B22SAMPLE			
OTAL		\$ 200,000.00	NOTES:												
SECTION 3:							~								
	VITY COST CATEGORY DESCRIPTION			A. APPROVED B. PREV BUDGET REIMB. REI					D. (B • C = D) TOTAL REIMB.				F. UNSPE		
833 /	Admin	istrative Costs		-	20,000.00	:		‡	-	λ		1	20,000.00		
885 0	Direct	Services			27,250.00								27,250.00	\$	
			DARE		8,750.00	1						1	8,750.00	1	
	Direct Services-VR-GED-ABE Direct Customer Training			140.000.00								140,000.00			
			9	·		-	<u> </u>	-							
828 5	Suppo	rt Services			4,000.00			•	•	1	•	•	4,000.00	*	
		TOTAL			200,000.00							1.8	200,000.00		

statistics and

ECONOMIC DEVELOPMENT

RPR (2)

- The RPR should be submitted every month whether there are expenditures or not. If there are no expenditures, enter \$0.
- Any subgrantee/recipient expenses must be rolled up into one single RPR submitted to DEED using the same cost categories as the grantee.
- Grantees must use the form provided by DEED's Employment and Training Programs Division (ETP).
- There must be a separation of duty. The person preparing the form must be different than the person authorizing the payment request. The authorizer must have signature authority for the particular grant.



RPR (3)

- The completed RPR must be submitted to the <u>DEED.FSR@state.mn.us</u> e-mail account on or before the 20th of the month for the previous month.
- Documentation supporting costs must be retained and made available to DEED upon request
- New grantees will be required to submit the general ledger for the first month of the contract to ensure understanding of fiscal requirements





Common Mistakes

- Dates
- Cumulative carry over amount
- Rounding issues
- Preparer and approver cannot be same person
- Signature authority not on file or out of date
- Mathematical/formula errors
- Incorrect reimbursement period





Questions?









Oversight & Monitoring

Employment and Training Programs (ETP) Monitoring Unit

Shannon Rolf, ETP Monitoring Supervisor, shannon.rolf@state.mn.us

Introductions



Shannon Rolf Monitoring Supervisor Shannon.rolf@state.mn.us



Monitoring Unit

Adult Career Pathways

- Cindy Boyle
- Israt Ferdous
- Ava McKnight
- Abdikarim Mohamed
- Claire Nelligan

Dislocated Worker/ WIOA Adult

- Bridgett Backman
- Linda Skogen
- Shaneaka Younger

Youth Programs

- Janelle Bane
- Mohamed Farah
- Israt Ferdous



Our Vision

"To provide consistent oversight and customized guidance to Grantee partners in order to ensure compliance and achieve successful outcomes for all."



Monitoring Agenda

- Monitoring Requirements
- Objectives of Monitoring
- Expectations During a Visit
- General Timelines & Next Steps
- Q & A



Monitoring Requirements

Monitoring Requirements continue

DEED is required to conduct programmatic, fiscal, and administrative compliance monitoring of Federal and State awarded workforce development grantees. <u>20</u> <u>CFR 683.410</u>, <u>2 CFR part 200</u>, <u>MN OGM Policy 08-10</u>, <u>&</u> <u>DEED's Oversight and Monitoring Policy</u>



Subgrantee Monitoring Requirements

Does your organization subgrant your DEED grant award? If so, your organization is responsible for the monitoring of your subgrantees.

 Organizations receiving funding over \$50,000 must be monitored once during the grant period and annually for subgrants over \$250,000.





Objectives of Monitoring

Objectives of Monitoring continue

- Assess compliance with statutes, grant agreement, & program policy.
- Ensure grant funds are used efficiently and effectively & are protected from fraud, waste, and abuse.
- Determine whether expenditures have been appropriately applied per cost categories.
- ✓ Assess whether performance goals are on track.
- ✓ Identify whether there are any technical assistance needs.



Objectives of Monitoring (Continued)

What Monitoring Is:

- Required by Regulations and Policy
- ✓ Routine
- Opportunity for DEED to identify technical assistance needs of grantees

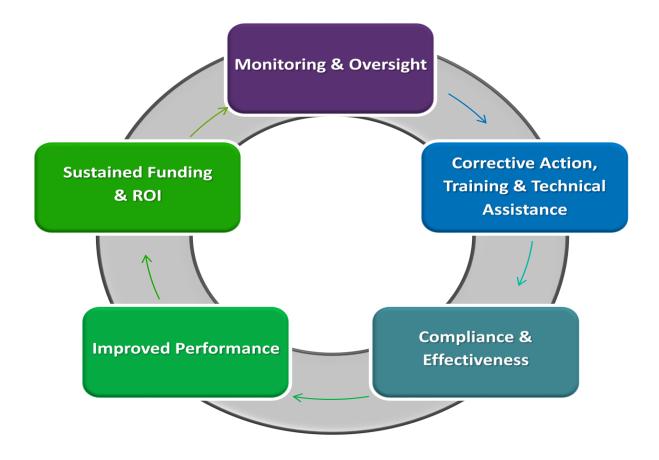
What Monitoring is <u>Not</u>:

X An Audit

X A direct result of wrong-doing (your organization isn't selected because your organization is "in trouble")



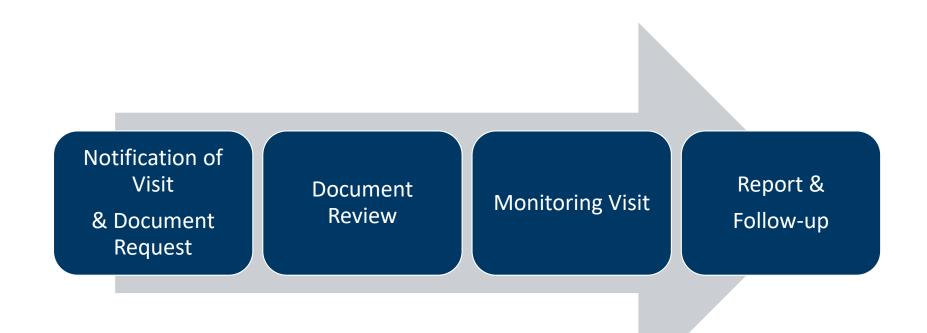
Monitoring Drives Continuous Improvement





What to Expect During a Monitoring Visit

Cycle of a Monitoring Visit





Notification of Visit & Document Request

Monitor will:

- Notify grantee of pending monitoring visit.
- Include a list of fiscal and program documents needed from the grantee.
- Provide list of participant #'s that will be reviewed within WF1.
- Indicate a deadline (typically will provide approximately 20-30 days).

Grantee will send:

- >A Completed Monitoring Guide.
- Detailed General Ledger from the start of the grant.
- Program policies (as needed per request).
- >Other items upon request.



Document Review

Monitor will review (but not limited to):

- Grantee's financial audit reports
- Completed program and fiscal monitoring guides
- Progress reports
- Risk assessments
- Cash balances
- Workplan
- Workforce One (WF1) program reports
- Program performance outcomes
- Financial Status Reports (FSRs)/Reimbursement Requests (RPRs)

No.	11
Notrie garent	6
 Signature	



During the Monitoring Visit (On-site or Virtual)



Items discussed during a visit:

- Statutory compliance & policies and procedures
- Summary of items reviewed
- Fiscal documentation and reporting
- Program performance goals/outcomes
- Grantee challenges and questions
- Areas of concern and findings that require action
- Recommendations and/or technical assistance (when appropriate)



Monitoring Report & Follow-up

The Monitoring Report will include:

- Summary of Visit
- Performance Outcomes
- Results of the Financial Reconciliation
- Any Areas of Concern
- Any Corrective Actions (when applicable)
 - The corrective action plan, shall include the action(s) the grantee will take to correct the problem and the finding will be resolved.



General Timelines & Next Steps

General Timelines & Next Steps continue

Estimated Timeframe	Activities
20-30 Days (approximately) Prior to Monitoring Visit	 Notification of Monitoring Sent to Grantee Monitoring Guide Sent Documentation Request Grantee Uploads Participant Documentation into WF1 (if requested)
Monitor Reviews Documents	Grantee sends additional documents (as needed)
7 Days Prior to Monitoring Visit (On-site or Virtual)	 Monitor will work with each grantee to schedule a suitable date and time for the monitoring entrance and exit meetings. Agenda and/or MS Teams meeting invite is sent.
45 Days (approximately) Post Monitoring Visit	Monitoring Report Sent to Grantee
30 Days from the issuance of the Monitoring Report (Only required if corrective actions are issued to the grantee).	• Grantee provides a response addressing each corrective action noted in the monitoring report.



Questions







Thank You!



Wrap Up

Additional Information

- ACP Webpage much of what is covered in today's training is referenced in the guides and resources on our webpage.
- **30, 60, 90 Day Check-ins with your Grant Coordinator -**Coordinator will set up individual meetings with Grantees.
- ACP Competitive Onboarding Virtual Session recording and PowerPoint will be posted to the ACP webpage.
- Grant Coordinators Technical Assistance Coordinators are available to assist with questions, however, please check the resources on the website before contacting your coordinator. Coordinators may not be able to respond to every inquiry immediately.





Thank you for your participation today!

DEED Office of Adult Career Pathways